

Enforcement strategy in relation to relevant letting agency legislation



“Telford and Wrekin Council is introducing new enforcement powers to ensure tenants in rented properties are supported in the most effective way.

“Letting agents who do not comply with certain requirements including charging the correct permitted fees which also need to be clearly displayed and published will now be subject to stronger penalties.

“Agents also need to be part of official schemes that offer a clear complaint resolution procedure and protection for client money such as deposits.

“The council will follow government guidance on fee setting and set out policies for the way in which these penalties will be imposed. “



Telford & Wrekin
Co-operative Council

Protect, care and invest
to create a better borough

Councillor Richard Overton (Labour)

Deputy Leader and Cabinet Member for Housing, Enforcement
and Transport